

# NEIGHBORHOOD HUB

## SNAP ~ Helping Out in the Neighborhoods

The Student Neighborhood Assistance Program (SNAP) was developed in the early 1990s to assist the Police Department with noise complaints in the neighborhoods. When SNAP employees are dispatched to handle a noise complaint, it frees up patrol officers to respond to immediate public safety calls and issues such as traffic accidents, assaults and so forth.

SNAP employees are all students carrying at least nine units (though most are carrying 15 to 18) and are required to maintain passing grades. Each SNAP employee is carefully selected for employment and each must pass a background investigation prior to being hired. Once employed, the SNAP employee goes through extensive training which lasts up to four months. Competency measures and tests must be passed before SNAP employees may work independently with a partner.

SNAP employees are civilian members of the SLOPD team and are assigned to complete four very specific tasks:

- Issue Disturbance Advisement Cards (formal warning) to residents found to be in violation of the noise ordinance
- Conduct parking enforcement in the residential parking districts
- Graffiti abatement
- Tag abandoned vehicles for tow

SNAP employees do not respond to all noise complaints. If a property has already received a formal warning and is on the “no warning list”, patrol officers will respond as SNAP cannot issue noise citations. The SNAP employees work in a team of two and shifts are scheduled Monday through Saturday, 7:30pm to 1:00am or 2:30am depending on the call volume. On traditionally busy nights such as Halloween, two teams of two are scheduled to help with the higher volume of noise complaint calls.



### Contact Us

*Non-Emergency Dispatch*  
781-7312

*Code Enforcement  
Hotline*  
781-8188

*Neighborhood Outreach*  
781-7186

*Utilities - Solid Waste P/U*  
781-7213

*Traffic Concerns*  
trafficeenforcement@  
slocity.org

*Graffiti Reporting*  
graffiti@slocity.org

*SLO Solutions  
Mediation Service*  
549-0442

www.respectslo.com



## Code Enforcement - The Before & After

Last summer, Code Enforcement received a complaint about unpermitted demolition and sub-standard housing conditions at 937 Rachel Court. Staff conducted a site inspection in August 2013 and verified that the residence was in a state of disrepair and did not meet the minimum requirements for habitability. A stop work notice was issued for unpermitted demolition indicating that all work was to stop until such time that all permits and approvals are obtained from the planning and building divisions. The site also had several violations including trash and debris visible from the right-of-way and several dilapidated storage sheds. While researching the property, Code Enforcement staff verified that the property had been sold to a new owner and they were in the process of obtaining a permit for demolition of the structures on the site, and to split the property and build a new residential neighborhood. The case was on hold until such time all approvals were obtained. The property owner was granted their demolition permit and tore down the house in February 2014.



# Stats Snapshot

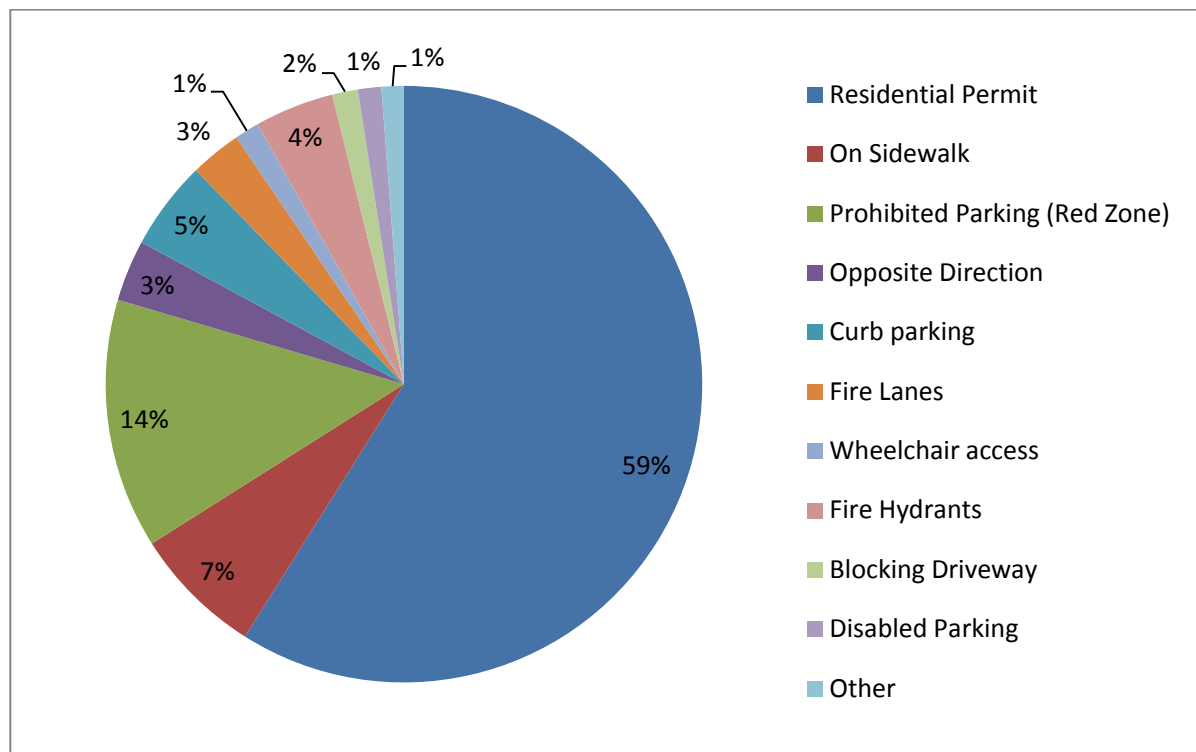
Neighborhood Wellness Through Enforcement and Voluntary Compliance



## Parking Services Neighborhood Summary

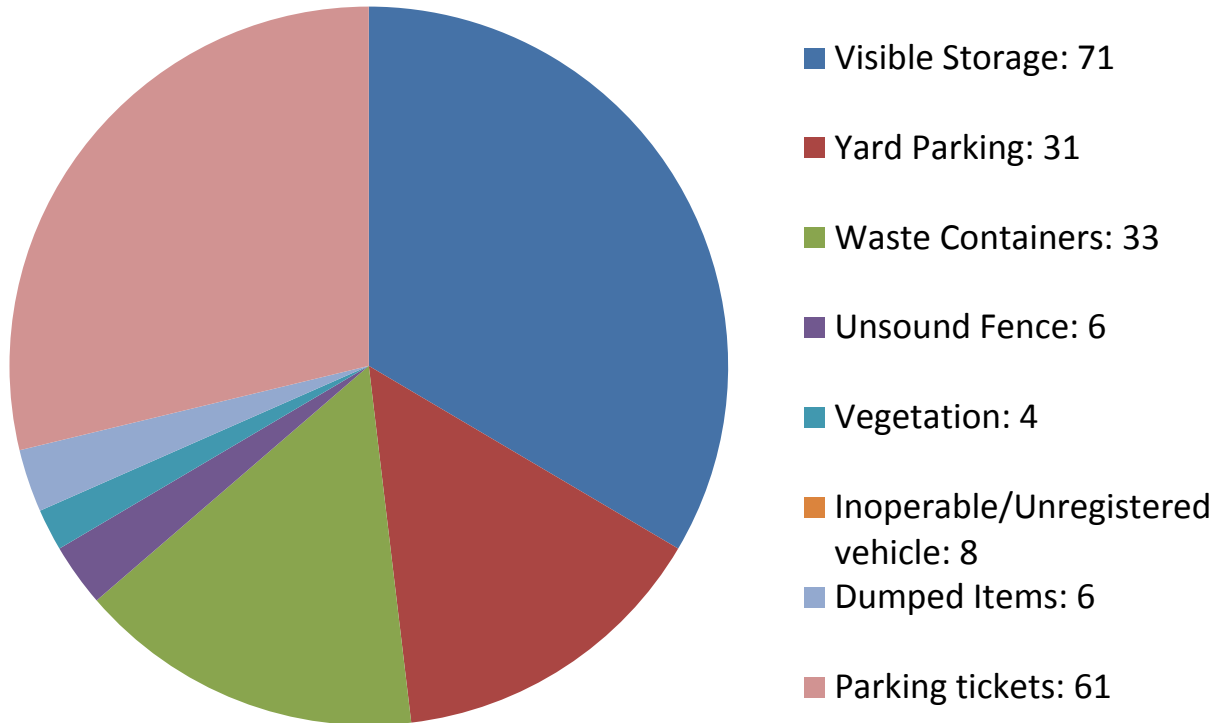
Parking Citations July 1, 2013 – March 31, 2014	
Residential Permit	975
On Sidewalk	117
Prohibited Parking (Red Zone)	224
Opposite Direction	55
Curb parking	80
Fire Lanes	46
Wheelchair access	22
Fire Hydrants	71
Blocking Driveway	23
Disabled Parking	21
Other*	20

\*Other parking citations includes: Blocking traffic, on crosswalk, prohibited vehicle storage, bus zone, and parking space markings



# Stats Snapshot continued...

## Neighborhood Services Violations 1/1/14—4/11/14



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### Summertime Fire Prevention

Spring is here and summer is approaching. With our recent rains the weeds are definitely growing. Please remember that the City's weed abatement deadline is June 1st. Now is a good time to remove weeds and dead vegetation from your property. Thank you for helping to maintain a fire-safe community. For more information on fire safety, click [HERE](#) or contact the Fire Department directly at 805-781-7380.



## **Anthony Gutierrez**

*Coordinator, Office of Student Life and Leadership  
Cuesta College*

Each morning I wake up to a beautiful view of Bishop Peak. I wonder if the hikers could be my friends, students that I work with, or visitors who have heard so much about SLO. As I walk our dog throughout my community, I speak with individuals who have lived here for generations, students who may have recently moved-in, and families, like mine, who have relocated here to raise a family along the central coast. The one bond we share is that we are all neighbors! As a SLO resident and employee of Cuesta College I am reminded daily of how each of us positively contributes to our community. So why do I love SLO? I love being part of a community that takes the time to say “Hello” and who genuinely care about the neighborhood they live in. Not everyone is fortunate to say their home is a community!



Anthony and daughter, Amarah

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## **News from the Green Belt**

Ranger Services continues to work on building the Ocean View Trail which is part of Froom Ranch in the Irish Hills. When complete, the trail will provide hikers awesome views of the Pacific Ocean.



### **Ranger Led Hikes**

Irish Hills at Madonna - May 11th - 1:00pm.  
Sturdy shoes required and please bring water.

### **Trail Work Days**

South Hills @ Exposition Sat Apr 26, 9 am-12 pm  
Irish Hills @ Madonna Sat May 10, 9 am-12 pm  
Froom Ranch @ Home Depot Lot Sat May 24, 9 am-12 pm

Tools will be provided, along with water and snacks. Meet at the trailhead at 9 a.m. Please wear long pants and sturdy shoes.

For more information or to schedule a group hike, call the Ranger Service Desk at 781-7302. Click **HERE** for more information and maps of the City's incredible Open Space.

## **New Weekend Parking Officer – Thomas Malesza**

Please welcome our new Parking Officer, Thomas Malesza. Thomas was hired in March 2014 and is now patrolling residential areas on the weekends. Thomas has replaced John Mezzapesa who resigned last month. Thomas had the opportunity to be trained by John Mezzapesa and John Caudill who are both very knowledgeable about neighborhood issues.

He has proven to be a fast study because of his experience enforcing parking at Cuesta College. Thomas also has good customer service skills which were developed in our cashier booths in the downtown structures. Before working for the City and Cuesta, Thomas was an EMT and a United States Marine.

Thomas is a resident of San Luis Obispo which we think will add to his effectiveness working in the City and more importantly in residential neighborhoods. Like John Mezzapesa, Thomas will attend the Neighborhood Services meetings so he can meet residents and understand neighborhood parking concerns.



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## **Neighborhood Wellness Meetings**

Please join City staff every other month at the Ludwick Community Center, 864 Santa Rosa Street, for the Neighborhood Wellness meeting. Meetings are from 4:30pm to 5:30pm and topics include informational updates from Staff as well as presentations on special projects related to Neighborhood Wellness. Attendees also have the opportunity to ask questions and offer feedback. 2014 meetings are scheduled for the following dates:

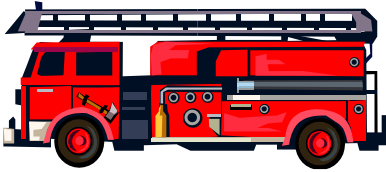
Thursday, June 5th  
Thursday, August 7th  
Thursday, October 2nd  
Thursday, December 4th

Upcoming topics will include: Cal Poly off-campus alcohol violation program, street sweeping, and school district property development. If there are specific topics you are interested in hearing about, please share that with us. The goal is to provide timely and interesting information related to neighborhoods.

To receive a copy of the agenda a week in advance or to suggest a topic, contact Neighborhood Outreach Manager Christine Wallace at [cwallace@slocity.org](mailto:cwallace@slocity.org) or 805-781-7186.



Did you know we're on Facebook?! City of San Luis Obispo Neighborhood Services... "Like" us!



**IF A MAJOR DISASTER OCCURRED IN SAN LUIS OBISPO RIGHT NOW, WOULD YOU KNOW HOW TO TAKE CARE OF YOURSELF AND ASSIST OTHERS?**



The San Luis Obispo City Fire Department wants to assist you in being prepared by inviting you to the next **Community Emergency Response Team** training class.

**WHY:** In the event of a large-scale disaster, the normal Emergency Response Agencies such as Fire and Police that serve you will be overwhelmed and they might not be able to assist you for up to 72 hours (it's simply, a supply and demand issue). Many of your needs will be best served by your actions before the disaster occurs.

**WHAT:** CERT is a **20-hour** "hands-on" course that teaches individuals to be better prepared in the event of a major disaster, and to form into effective neighborhood teams to assist others. In the CERT training class you will learn about how and when to turn off your Utilities; Basic firefighting skills; Medical skills; Hazardous Materials & Terrorism awareness; light Search and Rescue techniques; and most importantly, you'll learn **SELF RELIANCE**.

**WHERE:** City of SLO Fire Station #1, 2160 Santa Barbara Ave., SLO

**WHEN:** **Four evening classes and one Saturday morning class.** The evening class dates are: **May 7<sup>th</sup>, 14<sup>th</sup>, 21<sup>st</sup>, and 28<sup>th</sup>, 2014 from 5:30-9:30 p.m.** and Saturday morning, **May 31<sup>st</sup>, 2014 from 10:00 a.m.– 1:00 p.m.**

**COST:** There is a **\$60** materials fee for SLO residents and **\$85** for non-residents that provide you with a student manual and a "CERT bag" filled with essential items for use in an emergency. We are also offering a CPR/AED Training for an additional \$10. This will be held on June 4<sup>th</sup>, 2014.

*Since it's not a matter of "if," but more a matter of "when," join the over 829 graduates of the program to better prepare yourself.*

**This class is limited to 30 students**  
**To Reserve your space, you can register online at**  
**[www.slocity.org/parksandrecreation](http://www.slocity.org/parksandrecreation) or in person at the Parks and**  
**Recreation Administrative Office located at 1341 Nipomo St., SLO**  
**PRE-REGISTRATION IS A MUST (First Come, First Serve)**

If you have any questions or need CERT information please contact  
Patty Thompson at 781-7399.

# Clean-Up Week

## June 30 - July 4, 2014



Clean-Up Week is a community service provided **FREE** to single family residential customers of San Luis Garbage Company.

During Clean-Up Week, San Luis Garbage Company will pick up additional trash, recycling and greenwaste on your regular trash day. Bulky items (such as couches, televisions, mattresses, refrigerators, entertainment centers) can be picked up for a minimal fee of \$10 per item.

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**It is ILLEGAL to abandon items on city streets or in someone's yard.**

Call San Luis Garbage at 543-0875 for pick up during Clean-Up Week.

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**Looking to donate useable items?  
Local charities will take your stuff!**



**Mission Thrift**  
2640 Broad St.

**Goodwill Industries**  
79 Santa Rosa  
15 S. Higuera St.  
880 Industrial Way

**Hospice Thrift**  
445 Higuera St.



Presented by the Jack House Committee and  
the City of San Luis Obispo Parks and Recreation Department

## Guided Tours of the Historic Jack House and Gardens

536 Marsh Street

Sundays, 1-4pm, \$5 per person, free for kids under 12

Guided tours of the Jack House interior and gardens are conducted by volunteer docents specially trained in the history of the Jack family and this turn-of-the-century estate. The old-fashioned gardens, complete with a charming gazebo, full catering facility and stage area, may be reserved Saturdays and Sundays for weddings, concerts and other private gatherings.



# Dive-In Movie!

@ the SLO Swim Center  
902 Southwood Drive

FEATURED MOVIE  
**FINDING NEMO**

Friday, June 6

7pm doors open, movie at 8pm

All Ages

Cost

\$5/person;

\$15/Family Pass (3+people)

**Splish, Splash!** Enjoy the family favorite Surf's Up on a poolside big screen. Bring your dinner and a beach chair (no glass allowed); concessions purchase.

**FREE!**

# MOVIES IN THE MISSION

MISSION PLAZA SAN LUIS OBISPO

## SATURDAYS

AUGUST 2 | THE LEGO MOVIE (PG)

AUGUST 9 | GHOST BUSTERS (PG)

AUGUST 16 | DESPICABLE ME 2 (PG)

MOVIES START AT DUSK **FREE**

Bring blankets for seating.

Concessions will be available for purchase.

SAVE THE  
DATE!

2014

S L O T R I

35TH ANNIVERSARY

7.27.14

SINSHEIMER PARK

SAN LUIS OBISPO

## REGISTER NOW

at [slotriathlon.org](http://slotriathlon.org) and [active.com](http://active.com)

## VOLUNTEERS NEEDED

Visit [slotriathlon.org](http://slotriathlon.org) or email  
[trivol@slocity.org](mailto:trivol@slocity.org)

### THE COURSE

.5 Mile Swim  
15 Mile Bike  
3.1 Mile Run

*a slo tradition*

[WWW.SLOTRIATHLON.ORG](http://WWW.SLOTRIATHLON.ORG)