



Public Works

919 Palm Street, San Luis Obispo, CA 93401-3218
805.781.7200
slocity.org

Americans with Disabilities Act (ADA) Complaint Form

City of San Luis Obispo Transit – SLO Transit

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone Number: () _____

Email Address: _____

Date of Alleged Incident: _____

Explain as clearly as possible what happened and how you believe you were discriminated against. Indicate or describe who was involved. Be sure to include the names and contact information of any witnesses, if possible. If more space is needed please use the back of the form.

Have you filed this complaint with any other federal, state, or local agency; or with any federal or state court?

Yes No

If yes, check all that apply:

Federal agency Federal Court State Agency State Court Local Agency

Please provide the information of the agency/court where the complaint was filed:

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Telephone Number: _____

Please sign below. You may attach any written materials or other information that you think is relevant to your complaint.

Signature: _____ Date: _____

Please mail this form to:

City of San Luis Obispo
ADA Coordinator
Public Works Department
919 Palm Street
San Luis Obispo, CA 93401
(805)783-7818

The City of San Luis Obispo Transit (SLO Transit) is committed to ensuring that no person is denied access to its services, programs, or activities based on the basis of their disabilities, as provided by Title II of the Americans with Disabilities Act of 1990 ("ADA"). Any person who believes he/she has been subjected to discrimination in the delivery of or access to public transportation origin, may file a complaint with SLO Transit. ADA complaints must be filed within 180 days from the date of the alleged incident. A letter acknowledging receipt of complaint will be mailed within 30 days.

If you require any assistance in completing this form, or if you would like to make a verbal complaint, please contact the City of San Luis Obispo at 805.783.7818. The completed form may be returned to the ADA Coordinator, Public Works Department, 919 Palm Street, San Luis Obispo CA 93401. You may also submit this form via email at slotransit@slocity.org.