

ANNUAL WATER QUALITY REPORT

REPORTING YEAR 2020

Presented By
City of San Luis Obispo



Utilities Department
879 Morro Street, San Luis Obispo, CA 93401



Quality First

Once again, we are pleased to present our annual water quality report covering all testing performed between January 1 and December 31, 2020. As in years past, we are committed to delivering the best-quality drinking water possible. To that end, we remain vigilant in meeting the challenges of new regulations, source water protection, water conservation, and community outreach and education while continuing to serve the needs of all our water users. Thank you for allowing us the opportunity to serve you and your family.

We encourage you to share your thoughts with us on the information contained in this report. After all, well-informed customers are our best allies.

Public Meetings

City Council meetings are held on the first and third Tuesday of each month at 6:00 p.m. at City Hall, 990 Palm Street, San Luis Obispo. A public comment period is held at the beginning of each meeting.

Emergency Public Meeting Procedure due to COVID-19

Based on the threat of COVID-19, as reflected in the Proclamations of Emergency issued by the Governor of the State of California, the San Luis Obispo County Emergency Services Director, and the City Council of the City of San Luis Obispo as well as the Governor's Executive Order N-29-20 issued on March 17, 2020, relating to the convening of public meetings in response to the COVID-19 pandemic, the City of San Luis Obispo will be holding all public meetings via teleconference. There will be no physical location for the public to attend the meeting.

Using the most rapid means of communication available at this time, members of the public are encouraged to participate in council meetings in the following ways: View the webinar. Information is available on the city's website at <https://www.slocity.org/>

Source Water Assessment

Assessments of the drinking water sources for the City of San Luis Obispo have been conducted. These sources include Salinas Reservoir, Whale Rock Reservoir, Nacimiento Lake, and Pacific Beach Well. These sources are considered most vulnerable to the following activities not associated with any detected contaminants: grazing, managed forests, recreational areas, septic systems, sewer collection systems, gas stations.

A copy of the complete assessment is available from the SWRCB Division of Drinking Water, 1180 Eugenia Place, Suite 200, Carpinteria, California, 93013 or the City of San Luis Obispo, 879 Morro Street, San Luis Obispo, California, 93401.

Where Does My Water Come From?

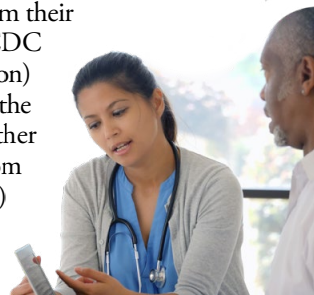
The City of San Luis Obispo is fortunate to have several sources of water. The Salinas Reservoir (also known as Santa Margarita Lake, eight miles east of Santa Margarita), Whale Rock Reservoir (Cayucos), and Nacimiento Lake (16 miles northwest of Paso Robles) are the main supplies. The surface water from the three lakes is treated at the Stenner Creek Water Treatment Plant. During 2020, the treatment plant delivered 1.71 billion gallons of water to San Luis Obispo.

The Benefits of Fluoridation

Our water system treats your water by adding fluoride to the naturally occurring level to help prevent dental caries in consumers. State regulations require the fluoride levels in the treated water be maintained within a range of 0.6 to 1.2 ppm with an optimum dose of 0.7 ppm. Our monitoring showed that the fluoride levels in the treated water ranged from 0.0 to 0.9 ppm with an average of 0.59 ppm. Information about fluoridation, oral health, and current issues is available from http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/Fluoridation.shtml.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or <http://water.epa.gov/drink/hotline>.



QUESTIONS?

For more information about this report, or for any questions relating to your drinking water, please contact Jason Meeks, Water Treatment Plant Supervisor, at (805) 781-7566 or jmeeks@slocity.org.

Substances That Could Be in Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material and can pick up substances resulting from the presence of animals or from human activity.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (U.S. EPA) and the State Water Resources Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

Contaminants that may be present in source water include: Microbial Contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; Inorganic Contaminants, such as salts and metals, that can be naturally occurring or can result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; Pesticides and Herbicides that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and which can also come from gas stations, urban stormwater runoff, agricultural applications, and septic systems; Radioactive Contaminants that can be naturally occurring or can be the result of oil and gas production and mining activities.

More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Water Treatment Process

The treatment process consists of a series of steps referred to as conventional surface water treatment. First, raw water is drawn from our water sources and sent to an ozone contact basin, which provides primary disinfection and oxidation of the high iron levels that are present in the water. The water then goes to a mixing tank, where aluminum sulfate and cationic polymer are added. The addition of these substances causes small particles (called floc) to adhere to one another, making them heavy enough to settle into a basin, from which sediment is removed. At this point, the water is filtered through layers of anthracite and silicate sand. As smaller suspended particles are removed, turbidity disappears and clear water emerges. Chlorine is added as a precaution against any bacteria that may still be present. We carefully monitor the amount of chlorine, adding the lowest quantity necessary to protect the safety of your water without compromising taste. Finally, fluoride (to prevent tooth decay) and a corrosion inhibitor (to protect distribution system pipes) are added before the water is pumped to sanitized underground reservoirs and water tanks and into your home or business.

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. (If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants.) If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or at www.epa.gov/safewater/lead.



Test Results

Drinking water is monitored for many different kinds of substances on a very strict sampling schedule. The water delivered must meet specific health standards. This report only shows substances that were detected in the city's drinking water (a complete list of all analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; the goal is to keep all detects below respective maximum allowed levels.

The state recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

The City of San Luis Obispo participated in the fourth stage of the U.S. EPA's Unregulated Contaminant Monitoring Rule (UCMR4) program by performing additional tests on our drinking water. UCMR4 sampling benefits the environment and public health by providing the U.S. EPA with data on the occurrence of contaminants suspected to be in drinking water in order to determine if U.S. EPA needs to introduce new regulatory standards to improve drinking water quality. Unregulated contaminant monitoring data are available to the public, so please feel free to contact us if you are interested in obtaining that information. If you would like more information on the U.S. EPA's Unregulated Contaminant Monitoring Rule, please call the Safe Drinking Water Hotline at (800) 426-4791.

REGULATED SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	PHG (MCLG) [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Aluminum (ppm)	2020	1	0.6	0.079	0.06–0.1	No	Erosion of natural deposits; residue from some surface water treatment processes
Chlorine (ppm)	2020	[4.0 (as Cl ₂)]	[4 (as Cl ₂)]	0.81	0.02–1.6	No	Drinking water disinfectant added for treatment
Control of DBP Precursors [TOC]¹ (percent removal)	2020	TT	NA	27	3–54	No	Various natural and human-made sources
Fluoride² (ppm)	2020	2.0	1	0.59	ND–0.9	No	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Gross Alpha Particle Activity (pCi/L)	2011	15	(0)	0.0145	ND–0.029	No	Erosion of natural deposits
Haloacetic Acids³ (ppb)	2020	60	NA	39	16–77	No	By-product of drinking water disinfection
Hexavalent Chromium (ppb)	2015	10 ⁴	0.02	2.0	ND–12.0	No	Discharge from electroplating factories, leather tanneries, wood preservation, chemical synthesis, refractory production, and textile manufacturing facilities; erosion of natural deposits
TTHMs [Total Trihalomethanes]³ (ppb)	2020	80	NA	43	17–74	No	By-product of drinking water disinfection
Turbidity⁵ (NTU)	2020	TT	NA	0.18	0.05–0.18	No	Soil runoff
Turbidity (lowest monthly percent of samples meeting limit)	2020	TT = 95% of samples meet the limit	NA	100	NA	No	Soil runoff

Tap water samples were collected for lead and copper analyses from sample sites throughout the community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	PHG (MCLG)	AMOUNT DETECTED (90TH %ILE)	SITES ABOVE AL/ TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2019	1.3	0.3	0.188	0/30	No	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (ppb)	2019	15	0.2	ND	0/30	No	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits

SECONDARY SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	SMCL	PHG (MCLG)	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Aluminum (ppb)	2020	200	NS	0.079	0.06–0.1	No	Erosion of natural deposits; residual from some surface water treatment processes
Chloride (ppm)	2020	500	NS	16	16–16	No	Runoff/leaching from natural deposits; seawater influence
Specific Conductance (µmho/cm)	2020	1,600	NS	467	467–467	No	Substances that form ions when in water; seawater influence
Sulfate (ppm)	2020	500	NS	78.2	78.2–78.2	No	Runoff/leaching from natural deposits; industrial wastes

UNREGULATED AND OTHER SUBSTANCES ⁶

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE
Hardness (ppm)	2020	184	120–300	Polyvalent cations present in the water, generally magnesium and calcium, which are naturally occurring
Sodium (ppm)	2020	23	23–23	Naturally occurring

¹Total organic carbon (TOC) has no health effects. However, TOC provides a medium for the formation of disinfection by-products such as TTHMs and HAA5s. The city's TOC reduction requirement was 25 to 35 percent based on a running annual average calculated quarterly.

²Our water system treats your water by adding fluoride to the naturally occurring level to help prevent dental caries in consumers. State regulations require the fluoride levels in the treated water be maintained within a range of 0.6 to 1.2 ppm, with an optimum dose of 0.7 ppm. Our monitoring showed that the fluoride levels in the treated water ranged from below detection limits to 0.9 ppm, with an average of 0.59 ppm. Information about fluoridation, oral health, and current issues is available from http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/Fluoridation.shtml.

³Regulatory compliance is determined based on the locational running annual average (LRAA). Additional sample results are included in this report, along with regulatory compliance results.

⁴There is currently no MCL for hexavalent chromium. The previous MCL of 10 ppb was withdrawn on September 11, 2017.

⁵Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system.

⁶Unregulated contaminant monitoring helps U.S. EPA and the State Water Resources Control Board determine where certain contaminants occur and whether the contaminants need to be regulated.

Definitions

90th %ile: The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

AL (Regulatory Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs (SMCLs) are set to protect the odor, taste, and appearance of drinking water.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. EPA.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

NS: No standard

NTU (Nephelometric Turbidity Units): Measurement of the clarity, or turbidity, of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

pCi/L (picocuries per liter): A measure of radioactivity.

PDWS (Primary Drinking Water Standard): MCLs and MRDLs for contaminants that affect health, along with their monitoring and reporting requirements and water treatment requirements.

PHG (Public Health Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California EPA.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

TT (Treatment Technique): A required process intended to reduce the level of a contaminant in drinking water.

µmho/cm (micromhos per centimeter): A unit expressing the amount of electrical conductivity of a solution.