



Code Enforcement

VOLUME 7

Information Series: Sustainable Growth Management - Housing and State Law - How the Development Review Process Works - Current Development Projects - Infrastructure and New Development - Homelessness Response - Code Enforcement - Building Permitting and Inspections

CODE ENFORCEMENT

Code Enforcement Officers and Code Enforcement Technicians are staff members working to promote health and safety in neighborhoods and increase awareness and information about city policies and municipal codes. They investigate potential code violations in response to complaints filed by community members and actively patrol for violations of property maintenance standards. Below are examples of code violations that impact neighborhood quality:

- Property Maintenance Violations
- Unpermitted Construction
- Occupancy Violations
- Homestay Violations
- Sign Violations
- Substandard Buildings
- Land Use Violations
- Construction Noise

PROCESS OF A CODE ENFORCEMENT CASE



A complaint is recieved and a request is opened. If the complaint pertains to another department or agency it is referred and then closed.

Code Enforcement Officers conduct and investigation which may include performing research, conducting interviews, sending correspondence, inspecting sites and making determinations.

Enforcement steps may include written warnings, notice to correct, citations and fees, ordering unsafe buildings or sites to be closed or vacated, and enforcement of permits.

Parties may appeal enforcement actions. The process includes case preparation, correspondence, scheduling and holding and issuing final notices.

Final processing occurs when the complaint is referred, unfounded, or abated and all fees are paid.

NEIGHBORHOOD SERVICES

Code Enforcement Technicians are responsible for routine patrols in neighborhoods and business districts throughout the city to identify violations. They contact residents and property owners, and work to resolve those violations. They look for property maintenance issues such as front yard parking, furniture on the roof, trash cans in the street and overgrown weeds.

Figure 1 identifies the most common violations related to neighborhood service and Figure 2 provides the total number of cases that have been resolved through Code Enforcement.

Figure 1: Neighborhood Services Violation by Type

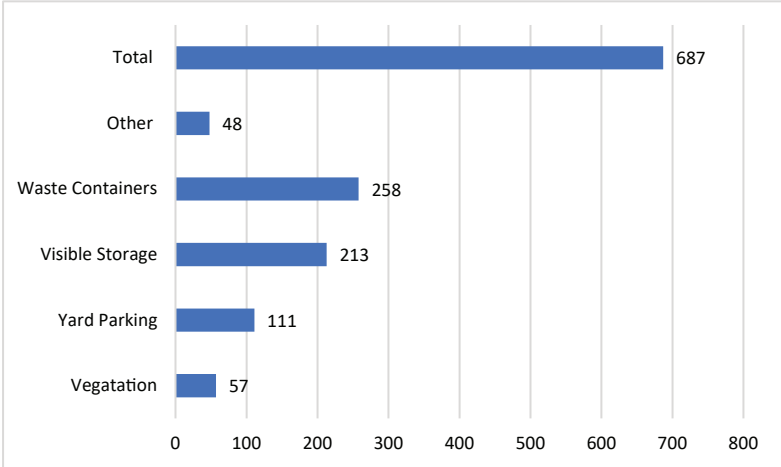
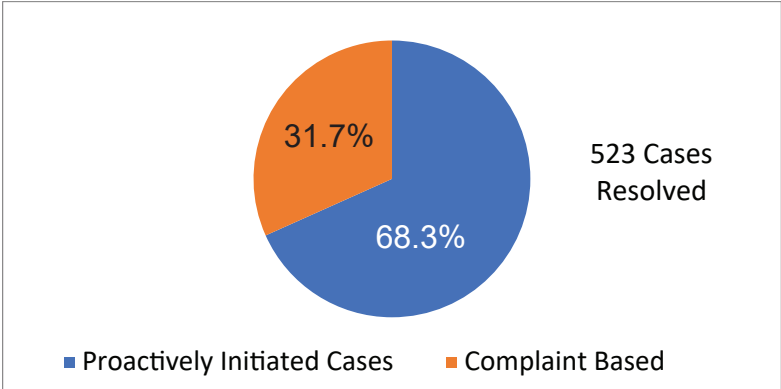


Figure 2: Neighborhood Services Cases Resolved



Are you a good neighbor?

Take a look here to see more about property maintenance standards and enforcement info: [\(Click Here\)](#)

How to report a case:



Submit a Field Investigation online or contact the Code Enforcement Hotline by calling 805-594-8188 to report any Code or Neighborhood Services Violation.

