**Department Name:** Police

**Cost Center:** 

For Agenda of: May 7, 2019
Placement: Business
Estimated Time: 30 minutes

FROM: Deanna Cantrell, Police Chief Prepared By: Jeff Smith, Police Captain

**SUBJECT:** POLICE DEPARTMENT 2017/2018 COMPARISON AND UPDATE

#### RECOMMENDATION

Receive and file the 2018 Police Department crime report.

### **REPORT-IN-BRIEF**

On May 7<sup>th</sup>, staff will provide the City Council with an update regarding Police Department activities for 2018. This update will provide Council with information regarding community outreach, crime, police operations, homelessness, traffic, noise and downtown.

At the conclusion of 2018 the Police Department saw an 8% increase in violent crime and a 1.5% increase in property crime, with a 2% increase in crime overall. This report, and the presentation that will be presented on May 7<sup>th</sup>, will highlight the department's success with intelligence led policing efforts, review some of the reasons San Luis Obispo experienced increases in some crimes, discuss the Police Department's continued community outreach, review noise related calls for service and briefly discuss some of the continued challenges faced in 2019. In response to those challenges, the Police Department implemented a new Camera Mapping program that several other cities in California have looked at to implement. We also hired Social Worker John Klevins who works closely with the Community Action Team to address homelessness impacts. We implemented a safe trade zone in front of the Police Department to provide a safe location for community members selling or receiving items Online. We conducted thoughtful reorganizations in line with the Financial Health Response Plan. We joined and completed the International Association of Chiefs of Police One Mind Campaign and trained 100% of our staff engaged with the public in either First Aid Mental Health or Crisis Intervention Training. We launched our new goals surrounding reducing harm which included improvements to our Peer Support Team. And recently, the City Council approved, a new Cannabis Detective to assist the Cannabis industry in successful integration into the City. City Council also approved a Field Service Technician and Downtown Sergeant to focus efforts toward the Downtown and the increase in nuisance activity. Also approved was the Police Department Crime Analyst to become full time, which assists in gathering and interpreting significant crime information and data, helping to assign limited staff more strategically to address crime.

In 2018 the Police Department was able to make our part time Crime Analyst position fulltime. The Police Department's current crime analyst has helped the department to better understand when, where, and how to focus limited resources, as well as how to evaluate the effectiveness of our strategies. Sound public safety analysis is paramount to our success. In addition to the Crime Analyst position the Police Department was able to partner with County Mental Health and Transitions Mental Health Association to add a fulltime Social Worker to our Community Action Team. This has been a tremendous new resource for the Police Department and our community, to help address issues related to mental illness and addictions. In 2019 we are working with the school district to fully deploy a School Resource Officer (SRO), and additional resources for our downtown services. At the beginning of FY 2018-19, police staffing was at 85.5 FTEs. With the addition of the SRO position and the Crime Analyst, this will increase to 87.5 FTE. For FY 2019-20, staffing will increase by another 3 Full Time Employees (FTE), bringing our total to 90.5 FTEs. These FTEs include a Field Service Technician, Civilian Training/Hiring Coordinator and a Cannabis Detective.

### **DISCUSSION**

### **Community Outreach:**

The Police Department is incredibly fortunate to have a community in San Luis Obispo that understands many of the challenges and whole-heartedly partners with the City to change public perception and to establish a safer community. One of the Police Department's primary goals is to reduce harm. We reduce harm by reducing crime and victimization, reducing traffic collisions and increasing multi-modal safety, strengthening our regional partnerships, strengthening the health and well-being of our employees, and strengthening our relationship with the community we serve.

To meet our goal of reducing harm by strengthening our community/police relationship, we started the PACT (Police and Community Together) in January 2017. PACT represents a committed and diverse group of community members/advocates that partner with law enforcement to affect positive social change through dialogue, education and understanding. Currently, PACT has representation from major groups representing the Jewish, Black, Latino, Muslim, LGBTQ, Interfaith, Student and Homeless/Mentally III communities. The police department has officers that serve as liaisons to each of these groups, then report back monthly to each other about what each group is working on. The liaisons connect with and learn about their respective communities, then serve as a conduit between the police department and the community. Additionally, the community works with law enforcement to develop training that is important for law enforcement to experience, and we in turn, educate them about policing.

In 2018 PACT was advised that they were selected to receive the prestigious Anti-Defamation League (ADL), 2019 Helene and Joseph Sherwood Prize for Combating Hate. This award was presented to members of the PACT Team in March at the Skirball Cultural Center. It was an amazing honor to be recognized by ADL for our work with PACT. Additionally, PACT members are assisting the Human Relations Commission with their goals of increasing diversity and inclusivity.

In June 2018, SLOPD in partnership with the Homeless Services Oversight Council, Transitions Mental Health, County Behavioral Health, and the Sheriff's Office held a panel discussion to address concerns surrounding homelessness and impacts within our community. Our goal during these talks was to educate the public on current state laws and to emphasize the importance of providing service fairly and impartially to all individuals who reside within our city. In July a homelessness camp cleanup task force was started by Captain Smith to address homeless encampment clean-up in SLO.

Lastly, police officers assigned to neighborhoods continued to attend neighborhood outreach meetings to discuss current issues and neighborhood safety. Outreach was already in place, such as the neighborhood officer program, neighborhood outreach and civility effort and Cal Poly partnerships, and those have and will continue to grow.

### Crime:

Overall, SLOPD has had significant success with intelligence led policing efforts. The City of San Luis Obispo experienced an unprecedented increase in crime since 2015 (21% from 2014 to 2015), and that trend continued in 2016 (11% from 2015 to 2016). After starting a part time crime analyst, SLO realized a 13% reduction in Part I (one) crime¹ from 2016 to 2017. Based on the success of our part time Public Safety Analyst, the Council authorized and funded a fulltime benefited position, which began in early 2019. The Department's Analyst has continued to focus attention on high-crime places and high-rate offenders to effectively reduce crime within the community. The analyst continues to help SLOPD staff and officers understand when, where, and how to focus limited resources, as well as how to evaluate the effectiveness of our strategies. Sound public safety analysis has been paramount to our success.

By the end of 2018, SLO realized a 14% increase in violent crime and a 1% increase in property crime, with a 2% increase overall. Throughout 2018, SLOPD saw increases in the number of reported sexual assaults, with a 41% increase over 2017. With the #MeToo movement in 2017, the positive impact was that victims of sexual assault and rape were far more likely to report to the police of their attacks than in previous years. Research has shown that up to 90% of sexual assault victims on college campuses do not report the crime, making sexual assault crimes one of the most underreported crimes.

In 2018 SLOPD also saw a significant increase in the number of residential burglaries. From 2017 to 2018 residential burglaries increased by 56%. In 2018, 77% of the reported residential burglaries were committed with NO FORCE entries being made. This was a 20% increase from 2017. The majority of the residential burglaries (43%) occurred in the neighborhoods surrounding Cal Poly campus. Targeted enforcement, education, social media reporting and increased officer presence were utilized to address increased crime in these areas. During SLOPD's investigation, several "crews" from outside our county were identified as committing multiple residential burglaries. In 2018 SLOPD arrested 14 individuals who committed burglaries in our city, which accounted for 27 of the reported residential burglaries.

SLOPD continued to receive complaints regarding adverse homeless behavior in the downtown.

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<sup>&</sup>lt;sup>1</sup> See PART 1 CRIMES table for crime type and 2017-2018 data

Many of these behaviors can be attributed to substance abuse, mental illness or a combination of both. In 2018 SLOPD added a full-time mental health specialist to the Community Action Team (CAT). Transitions Mental Health Association (TMHA) was awarded the contract from County Behavioral Health and worked with SLOPD to hire John Klevins. We are very excited to add the social worker position to our CAT team, which has already had a significant impact on the work we are doing in the field. At the conclusion of 2018, SLO downtown had a 5% decrease over 2017 in calls for service and a 10% decrease in officer-initiated activity downtown. Part of this decrease may be attributed to the fact SLOPD had to reassign the Downtown Bike officers to patrol, due to low staffing levels. SLOPD anticipates having all bike officers back in place by the summer of 2019.

SLOPD continued to carry several vacancies in 2018 due to resignations, injuries and officers not making it through probation. These positions are currently being filled and recruitment efforts continue. The vacant positions created increased workload that was absorbed through the temporary reassignment of officers in special assignments. Positions that were reassigned to patrol in 2018 (either for the full year or partially), included the Narcotics Task Force (1), Special Enforcement Team (1), Downtown Bikes (4), Traffic (1), and Community Action Team (1). Unfortunately, the temporary reassignment of these positions had negative impacts in their respective assignments in the loss of proactive policing and community engagement. Currently we are operating with three (3) sworn vacancies, one (1) new officer in training, two (2) cadets in the academy, three (3) sworn long-term worker's comp cases, and one (1) communications supervisor vacancy.

Hiring, for all agencies has continued to be very challenging. Like many law enforcement agencies, we are having difficulty recruiting lateral employees. Hiring/retention continues to be a major challenge for both sworn officers and civilian communications personnel. In 2018 and continuing in 2019 SLOPD has focused some of our recruiting efforts on hiring police officers. Currently SLOPD is working on a recruiting video, to strengthen our outreach on Social Media and within communities outside of SLO County, as well as a hiring bonus for out of county laterals.

### **PART 1 CRIMES**

Violent Crime			Property Crime				
	2017	2018				2018	
	1st	Half	% change		1st Half		% change
Homicide	0	0	0%	Commercial Burglary	32	40	25%
Rape	15	26	73%	Residential Burglary	49	100	104%
Robbery	7	13	86%	Theft from Vehicle	340	186	-45%
Agg. Assaut	62	57	-8%	Stolen Vehicle	35	40	14%
				General Theft	478	541	13%
Total 1st Half	84	96	14%				
		Total 1st Half	934	907	-3%		
	2nd	Half	% change	8			
Homicide	0	0	0%		2nd	Half	% change
Rape	24	25	4%	Commercial Burglary	37	40	8%
Robbery	16	20	25%	Residential Burglary	54	64	19%
Agg. Assaut	49	46	-6%	Theft from Vehicle	226	246	9%
				Stolen Vehicle	59	34	-42%
Total 2nd Half	89	91	2%	General Theft	472	520	10%
Total Year Violent	173	187	8% Total 2nd Half		848	904	7%
Total Part I Crime	1955	1998	2%	Total Year Property	1782	1811	2%

### **Police Operations:**

### Records:

In the Records Division the number of reports processed went from 8,073 in 2017 to 7,465 in 2018 (8% decrease). The number of citations processed by Records had a decreased from 7,084 in 2017 to 6,018 in 2018 (15% decrease). Records had increases in walk in reports, phone calls received, public records requests and other areas.

### Property:

In the Property Division the number of Evidence Items booked in went from 7,801 in 2017 to 7,035 in 2018 (10% decrease). Discovery Orders processed increased from 816 in 2017 to 906 in 2018 (10% increase). As part of this increase there has been a significant increase for video evidence. This evidence takes a great deal of time to produce. WatchGuard video recorded went from 62,815 in 2017 to 79,375 in 2018 (23% increase). WatchGuard Video/Cases booked in as evidence went from 1,043 in 2017 to 745 in 2018 (15% decrease). The numbers are by case number, not by the number of videos in each case, which can be upwards of 10-15 videos per case.

### Dispatch:

In the Communications Center we saw an increase regarding the number of calls into the center. The number of calls increased by 5% in 2018, from 101,917 in 2017 to 106,780 in 2018. Calls for service decreased in 2018 from 39,514 in 2017 to 38,662 in 2018 (2% decrease). Through much of 2018 dispatch operated with vacancies and new dispatchers in training. To keep dispatch fully staffed, these vacancies were primarily filled through overtime.

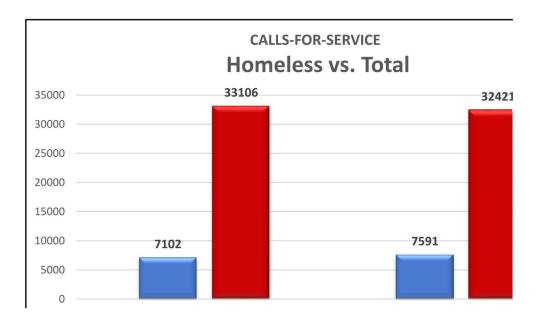
### **Investigations:**

In the Investigations Bureau the number of cases assigned for follow up by an Investigator went from 317 in 2017 to 293 in 2018 (8% decrease). This decrease can be attributed to two factors in 2018. With the reassignment of the Special Enforcement Team (SET), due to staffing levels, fewer cases were generated with this vacancy. There was also a notable homicide investigation, a murder for hire, and an extensive robbery investigation in 2018, requiring a tremendous amount of our investigator's attention. Many cases that would typically be referred to investigators were handled at the patrol level.

### Homelessness:

This past year the police department responded to numerous complaints regarding the increase transient camp occupancies. The Community Action Team, City Rangers and patrol officers increased their presence in known transient camp locations to enforce violations committed in their presence. The challenge law enforcement often faces is when there is no law or city code violation being committed, but there is considerable nuisance behavior. Being homeless or being in a group of transients in a space open to the public is not a crime. We have continued to educate and encourage the public and business owners to contact the police department when they observe violations being committed. In 2018, SLOPD worked with Rangers, Public Works and Code Enforcement to establish a Service Level Agreement regarding posting and removal of trash from identified camp locations. This agreement provides city departments guidance in addressing these issues collaboratively and in a timely manner.

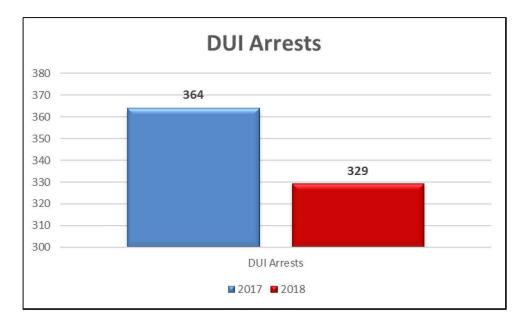
In evaluating calls for service pertaining to the homeless population during 2018 (to include contacts as suspects, victims or witnesses) these contacts increased by 489 for a total increase of 7% compared to 2017. In 2018 the police departments overall calls for service decreased by a total of 2%. Homeless related calls for service accounted for 23% of all calls for service citywide compared to 21% last year. Some of the challenges the department faced this past year was shortages in patrol, which had an impact on our downtown bike team and CAT. For much of the year CAT has only been able to have one CAT officer and a social worker. The downtown bike team was reassigned to patrol for almost half of 2018. This has limited some the effectiveness these teams can have on many of the crimes and negative transient impacts within our downtown.



### Traffic:

Vehicle collisions have decreased 1%, with a 24% decrease in pedestrian involved collisions, but an increase of 21% in collisions involving bicycles. SLOPD has continued to focus on public outreach related to bicycle safety and primary collision factors related to these accidents. At the beginning of the 2018 school year, SLOPD implemented a new warning program related to bicycle violations. The goal was to use warnings when contacting individuals committing bicycle related violations. Officers were given the option to provide a warning and ask the violator to share the details regarding the violation they committed to help educate others. The violator was provided a card with the legal definition of the violation committed and asked that they share this information on Social Media. The goal of this program was to educate a greater number of individuals, while promoting a positive police image by helping to educate the public. The traffic team also conducted special enforcement related to primary collision factors in bicycle collisions.

In 2018, SLOPD received a grant through the Office of Traffic Safety (OTS) which funded 8 special enforcements to address bicycle violations and 3 two-hour presentations on bicycle safety. Traffic and patrol continue to collaborate with Public Works as we examine collision prone locations in our City to address through education, enforcement and engineering efforts. In 2018, there was a 16% decrease in traffic citations issued and a 6% increase in warnings. In 2018 there were 9,944 traffic stops completed, compared to 2017 there were 8,671 a 15% increase. DUI arrests from 2017 to 2018 decreased by 10%. DUI's will continue to be a priority for our officers, especially with the legalization of Cannabis.

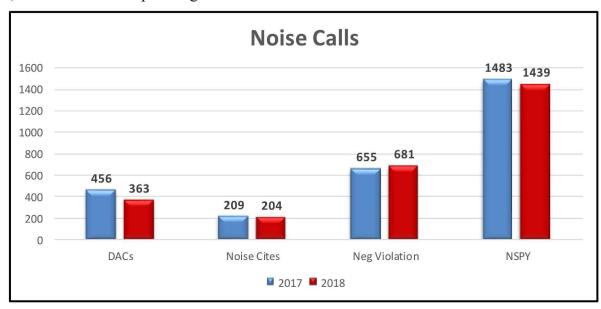


### Noise:

Party related noise complaints decreased by 3% in 2018. This decrease marks the second year in a row that SLOPD has seen an all-time low in party related noise complaints since tracking began in 1998. This decrease is attributed to a variety of efforts made by the police department and building upon past initiatives and campus partnerships. Police department staff continued to participate in summer orientation assemblies for over 4,500 incoming Cal Poly Freshmen and parents. These presentations provide staff with the opportunity to "front load" incoming students and their supporters with information on living in SLO, city laws that are important to know and how to stay safe.

Neighborhood officers continue to be engaged in community outreach, providing education at neighborhood meetings and conducting problem-oriented policing at locations before calls for service are generated. Neighborhood officers also visit properties that have had multiple noise violations to help educate residents and encourage wise social event planning. We have seen continued success with the newly instated party registration program which launched in May 2017. In 2018, 115 party registration applications were received and 88 were approved. Of the approved, only 9 phone warnings were made, and 1 single citation issued to an event that failed to eliminate noise after the warning phone call. A wide variety of messaging methods are used by the police department to reach residents: social media ads, doorhangers, posters/flyers, e-blasts, in-person presentations, media releases and participation in the Student Community Liaison Committee.

Lastly, the partnerships with Cal Poly and Cuesta College continue to provide many more opportunities for the noise and neighborhood wellness messaging. Information shared is dispersed through many different avenues including, student government, housing, Greek life, athletics, clubs and Off-Campus Programs.



### **Downtown:**

Downtown calls for service for daytime activity increased by 6% and nighttime activity decreased by 6%. As previously mentioned, we operated with several shortages in specialty units throughout the year. Not operating fully staffed throughout the year was a contributing factor to the increased calls for service during the daytime. When fully staffed the departments daytime bicycle team stays very proactive within the downtown, often handling problems prior to them being called in by the public. Downtown will continue to be a priority for Bicycle officers, CAT and all of patrol. In 2018, the department saw a 12% decrease in officer initiated calls in the downtown, which is attributed to the reassignment of both the day and nighttime bicycle teams.

Downtown officers have been utilizing crime prevention through environmental design techniques while partnering with Public Works and local businesses to improve conditions such as lighting, landscape, building maintenance, fencing, programming and traffic flow. By addressing some of these issues the city and local businesses can deter criminal activity. Currently there are seven public cameras placed in the downtown core. Two cameras monitor the Globe and Mission area, two cameras monitoring Mitchell Park and the other three monitor the central core of downtown on Higuera. The City has purchased an eight camera for downtown that will be added to the center of Mission Plaza to capture areas not covered by the other cameras. Two additional cameras were purchased in 2018 that are used throughout the city to address problem area and notable crime trends.

### **Conclusion:**

Our efforts are shown positively in many areas as demonstrated by the information above. Crime will continue to be a major priority for SLOPD. After significant increases in crime in 2015, and the implementation of numerous crime reduction initiatives and community programs, San Luis Obispo has seen a 1% decrease in Part 1 crime over the last 2 years. In 2018, SLOPD did see a 2% increase in property related crimes. Property crimes continue to be a significant issue within the city, and throughout the state. Theft from unsecured vehicles and residences continue to be a problem within the city. Continued education has helped with decreasing the trend, which we will continue throughout 2019. These measures will include directed patrols targeted at problem locations, utilization of stings and undercover operations to catch criminals engaged in or looking for crimes of opportunity and using print media, social media and community meetings to educate our citizens to reduce victimization and increase awareness.

### **Public Engagement**

The public will be allowed to submit comments in writing at the meeting regarding this item. No other public engagement was completed.

### **CONCURRENCES**

None.

### ENVIRONMENTAL REVIEW

The report is not a project as defined under the California Environmental Quality Act.

### FISCAL IMPACT

Budgeted: Yes Budget Year: 2018

Funding Identified: Yes

The Police Department is funded through the General Fund's annual budget appropriation adopted by the City Council. All efforts within the report are covered through the annual program allocations as outlined in the City's Financial Plan.

### **ALTERNATIVES**

The City Council could choose not to receive and file the report. This is not recommended as the report provides a record of key crime related statistics and trends that are important for policy makers and the public to be aware of in our community.

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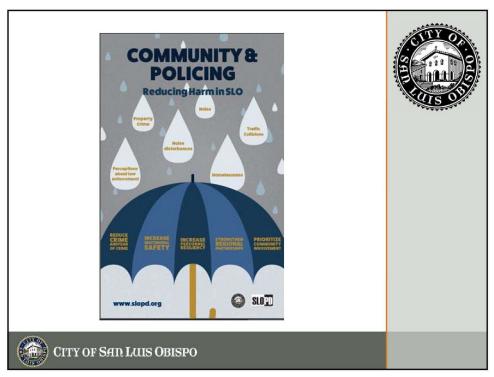


# Police Department

2017/2018 Update



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## Accomplishments

- PACT/PEACE/Community Engagement
- Camera mapping
- Social Media Outreach and Engagement
- SW John Klevins work with CAT
- Safe Trade Zone
- IACP One Mind Pledge completion
- Peer Support Team revisions
- Cannabis businesses integration
- Lowest noise on record
- Compstat 28 day accountability meetings
- Thoughtful re-organizations internally
- FTE Crime Analyst, SRO, Cannabis Det, DT Sgt., Field Service Tech



### CITY OF SAN LUIS OBISPO

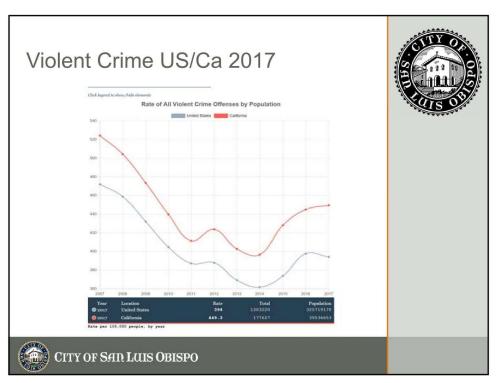
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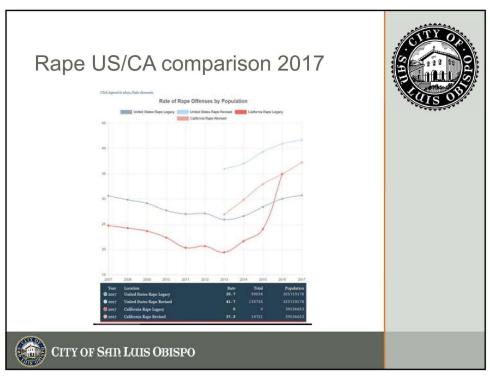
# Crime Comparison 2017 / 2018

	2016	2017	%Dif	2018	%Dif
Murder	0	0	N/A	1	0
Rape	39	37	-5%	52	41%
Robbery	21	22	5%	32	45%
Agg. Assault	108	97	-10%	93	-4%
Burglary	254	174	-31%	235	35%
Larceny	1,759	1,558	-11%	1,529	-2%
MV Theft	98	99	1%	78	-21%
Part 1 Violent	168	156	-7%	178	14%
Part 1 Property	2,111	1831	-13%	1842	1%
Total Part 1	2,279	1987	-13%	2020	2%



CITY OF SAN LUIS OBISPO





### Violent crime in CA 2017

- Violent crime increased in a majority of counties in CA
- A total of 33 of the state's 58 counties saw increases in their violent crime rates in 2017.
- Among the counties experiencing decreases in violent crime, seven saw declines of more than 10% (El Dorado, Madera, Mendocino, San Luis Obispo, Sierra, Tehama, and Yolo).
- Of the state's 15 largest counties, 7 saw increases and 8 saw decreases in violent crime.
- Violent crime CA 4.49/1000 SLO 3.78/1000



CITY OF SAN LUIS OBISPO

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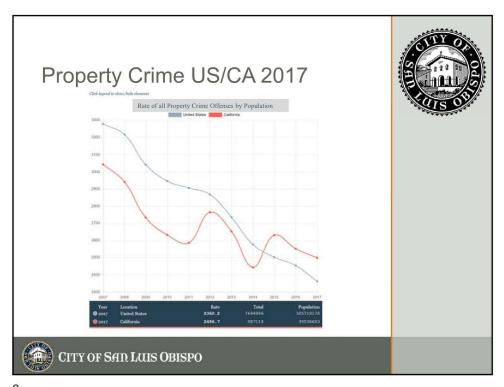
## Property Crime CA 2017



- Of all reported property crimes in California in 2017, 65% were larceny thefts, 18% were burglaries, and 17% were auto thefts.
- SLO Property crime percentages in 2018 are 83% larceny, 13% burglary, 4% auto thefts.
- Property crime CA 29.46/1000 SLO 39.19/1000

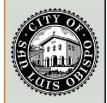


CITY OF SAN LUIS OBISPO







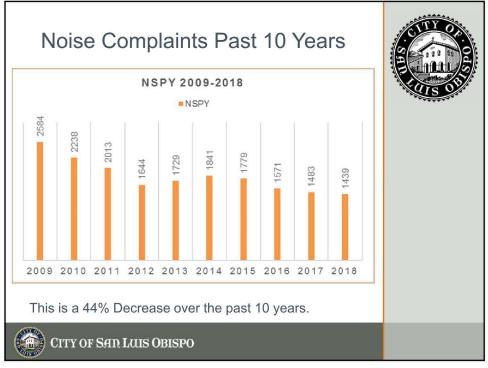


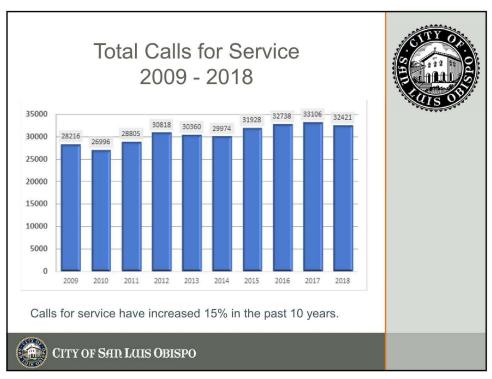
	2016	2017	%Dif	2018	%Dif
Noise Complaints	1572	1483	-6%	1439	-3%
Cites	223	209	-6%	204	-2%
DACS	471	456	-3%	363	-20%
UTL	134	117	-13%	140	20%
Neg. Violation	703	661	-6%	681	3%
Landlord Cites	138	122	-12%	97	-20%

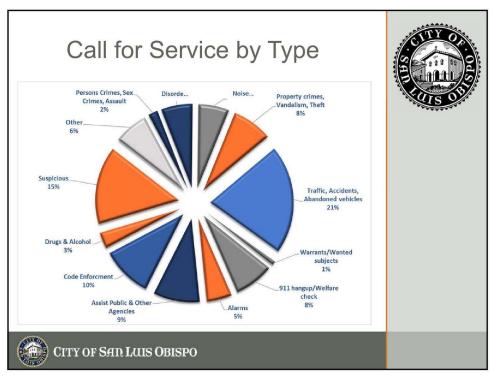


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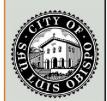
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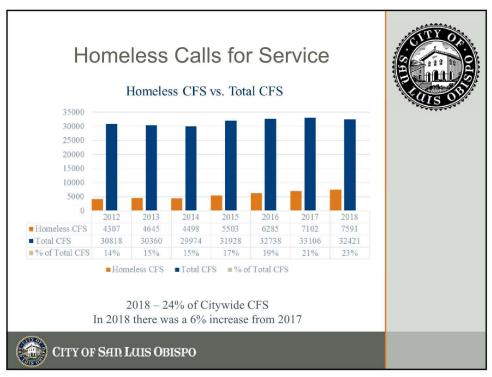
# Homeless SLO City & County

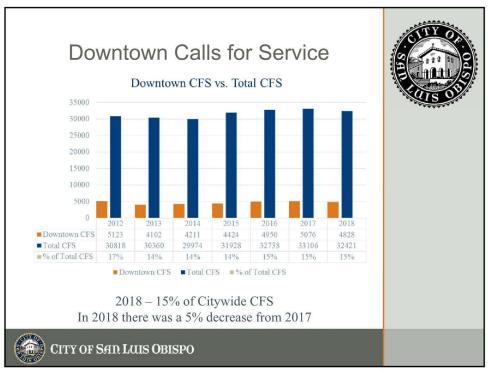


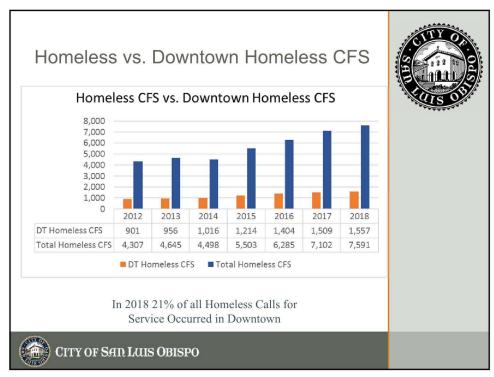
SLO City	2013	2015	%Dif	2017	%Dif
Sheltered	148	158	+6%	189	+20%
Unsheltered	602	324	-46%	222	-31%
Total	750	482	-35%	411	-15%
SLO County	2013	2015	%Dif	2017	%Dif
Sheltered	235	392	+66%	345	-12%
Unsheltered	1951	1123	-42%	780	-31%
Total	2186	1515	-30%	1125	-26%

CITY OF SAN LUIS OBISPO

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# Mental Health Related Calls for Service



	Calls	Transported	%Transported
2016	288	88	31%
2017	303	111	37%
2018	207	103	50%

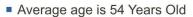
2017/2018 -31% -7% % Change



CITY OF SAR LUIS OBISPO

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# Top 10 Offenders



- Total arrests 186
- Citations issued 82
- Violations Include
  - Alcohol Offenses
  - Drugs
  - Trespassing
  - Smoking in Public Place
  - Leash Law
  - Warrants



CITY OF SAN LUIS OBISPO

# Community Action Team (CAT) Social Worker



### John Klevins first 6 months with CAT

- Over 200 different individual engaged
- Over 300 total contacts during this period
- 40 of the 200 individuals John Klevins has continued to provide mental health services
- 25 individuals entered a Behavioral Health Program
- 22 individuals have received assistance in getting off the streets. This included:
  - Relocation to Prado
  - 50 Now Program
  - Family Reunification
  - Drug & Alcohol Programs



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## Records

	2016	2017	%Dif	2018	%Dif
Reports	8908	8073	-10%	7465	-7%
Cites	7049	7084	+5%	6018	-15%



## Evidence

	2016	2017	%Dif	2018	%Dif
Evidence Booked	7542	7801	+3%	7196	-9%
PRR	716	816	+14%	906	+10%
Video Evidence	25,081	62,815	+56%	79,375	+21%



# Strategies for Crime Reduction

- Intelligence led policing efforts – added Crime Analyst
- Community outreach and education
- Innovative enforcement strategies
- Camera Mapping Program
- CFS reduction initiatives
- Focus on downtown

- Partnership with residents, businesses
- Continued partnership with homeless outreach agencies
- Cal Poly and Cuesta outreach and collaboration
- Increased enforcement efforts
- Added Social Worker to department staff



CITY OF SAN LUIS OBISPO

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# **Current Challenges**



- Meeting community needs while addressing increases in workload
- Officer recruiting/retention
- Homeless and transient impacts
- Crime and nuisance
- Increased special events
- Continued impacts related to changes in California Law



CITY OF SAN LUIS OBISPO

# **Current Projects**



- Supporting FHRP (Dispatch Consolidation Feasibility Study)
- Working with the cannabis industry for successful integration in SLO
- Implementation of the Police Department strategic plan
- Development of goals to incorporate regionalism, climate action and diversity/inclusion
- Crime reduction strategies
- Transitioning the Police Department to Motion
- Planning for Funding the Future and a new police facility



CITY OF SAN LUIS OBISPO

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# QUESTIONS?

