

2023



REPORT

SAN LUIS OBISPO POLICE
DEPARTMENT



CHIEF'S MESSAGE



*“San Luis Obispo
Police – In
partnership with our
community to ensure
the SLO quality of
life.”*

Dear Community,

2023 proved to be a great year for the safety and security of our SLO community. This past year we experienced a 24% reduction in crime, contributing to the overall safety of not only our downtown core, but neighborhoods and commercial districts across the city. In addition, we have successfully grown our non-sworn police patrol efforts by reimagining our Community Service Officer program. This forward looking and modern approach to least-harm policing, places six highly qualified and trained civilian officers on the streets of downtown and throughout the city. This high impact team focuses on low-level and nuisance type activity such as drinking, littering, urinating in public, and noise violations. The CSO team has led the way for creating an environment where people are safe and feel secure all across the city.

Next, the Community Action Team (CAT) created new opportunities for expanding their continuum of services. Case Manager Danica Brookover will move from THMA to the City as a direct contract employee. Discussions are currently underway with SLO County Behavioral Health to add a Licensed Psychiatric Technician (LPT) to deploy with our field team, providing field medicine and psychiatric resources directly to our unhoused community members.

CHIEF'S MESSAGE

cont.

In 2023 the City finalized its purchase of the office building located at 1106 Walnut. This 11,000 square foot building will provide much needed emergency expansion space, while work continues on the design of the new public safety center. The new public safety center could easily incorporate this new space in the final design or provide a safe and efficient location to continue operations to support a single building solution. The new building is expected to be occupied early 2025.

Finally, this last year the Police Department and community engaged in a yearlong strategic planning process. The department successfully created a 5-year strategic plan as a result of significant community outreach and partnership, in addition to highly productive public study sessions and a leadership staff retreat. The 5-year plan will officially kick off April 1st of 2024 and will include 6 overarching Goals:



While the plan successfully maps out the next five years, much of the work redefines the department's culture, purpose, and vision for our exciting future.

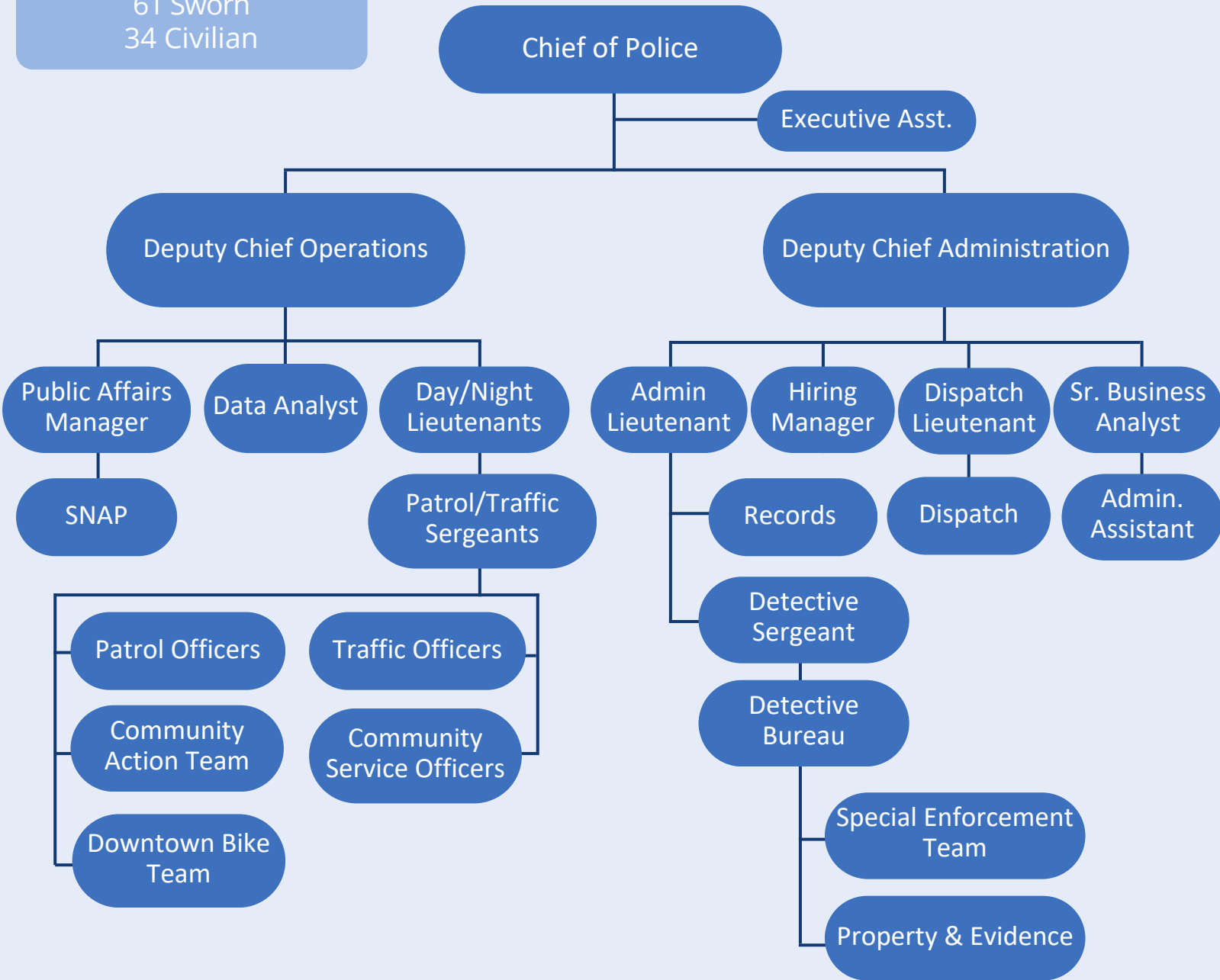
As we close out 2023 and look forward to an exceptional 2024, I want to sincerely thank the women and men of the San Luis Obispo Police Department for their dedication and passion for serving others. I also want to thank our amazing community for the support and trust placed in your police department to achieve your vision for a safer and more welcoming community that defines the SLO quality of life.

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ORGANIZATIONAL STRUCTURE

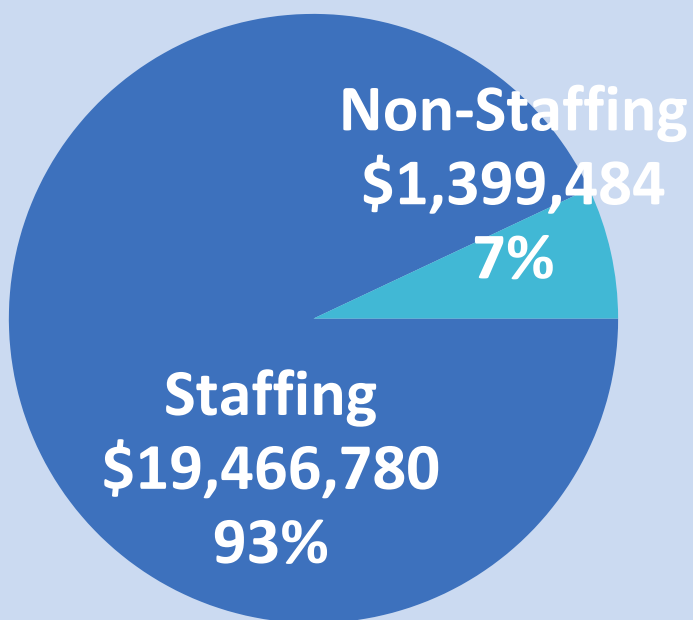
95 Total Full Time Positions
61 Sworn
34 Civilian



FINANCIAL OVERVIEW

POLICE BUDGET

FY 2022-23 \$20,866,264



FUNDED PROGRAMS

Investigations	\$3,521,626
Neighborhood Services	\$282,674
Patrol	\$10,684,397
Administration	\$2,103,633
Support Services	\$3,198,032
Traffic Safety	\$1,076,266
Total Budget	\$20,866,264





COMMUNITY ENGAGEMENT

COMMUNITY SAFETY ADVISORY COUNCIL

Community Safety Advisory Council (CSAC)



The Community Safety Advisory Council is a collaborative initiative which brings together the department's command staff with the leadership of both the PAC and Police Roundtable to facilitate collective initiatives and cross-collaboration to best inform and advise the department on matters of policy, policing concepts, and quality of service. CSAC provides a great sounding board for the Chief of Police and elevates the voice of community members engaged in both the PAC and Roundtable and their respective constituents from across the community.

COMMUNITY SAFETY ADVISORY COUNCIL



Police Roundtable

The Roundtable is a community based group of volunteers for purposes of regular direct interaction and effective communication between the San Luis Obispo community at large and SLOPD. The mission of the Roundtable is to act as a resource for the Chief of Police in the formation of strategies, development of policing concepts, and increasing public awareness regarding policing issues.

ROUNDTABLE

COMMUNITY SAFETY ADVISORY COUNCIL



The San Luis Obispo Police Advisory Committee (PAC) serves as a community-based group of advocates for the purpose of direct interaction and effective communication between the San Luis Obispo special interest community and SLOPD. The mission of the PAC is to advise the San Luis Obispo Police Department in the formation of strategies, development of policing concepts, and community outreach regarding policing and community safety and unique needs and interests of marginalized or underrepresented members of our community.

COMMUNITY EVENTS

25

The department participated in over **25** community events in 2023.

Children's Day in the Plaza

Dia de los Muertos

Cops N Kids

Autism Walk

PRIDE IN THE PLAZA

Pridefest

Law Enforcement Night at Farmers' Market

Festival Mosaic

Downtown SLO costume Contest

COFFEE WITH A COP

MONDAY MEET-UP

National Night Out

Juneteenth

Spring Fling Egg Hunt

Sheriff's Day at the Ranch

Jack House Concert

Alan Hancock Career Day

CHILDREN'S MIRACLE NETWORK

COMMUNITY EVENTS



COMMUNITY TRAINING



6

In 2023, the department provided over **six** training sessions to several community partners which included topics such as:

Lockdown procedures

Active Violence Scenarios

Building security & vulnerability assessment



COMMUNITY SERVICE OFFICERS

In 2023, the department increased the number of Community Service Officers from four to six. The CSOs are civilian positions whose duties include the following:

- ✓ Respond to non-hazardous calls for service
- ✓ Provide traffic control when needed
- ✓ Provide security and other assistance at crime scenes
- ✓ Assist with custody and release of property
- ✓ Issue citations for non-moving traffic violations & enforce other violations of the City's Municipal Code

CSO Statistics for 2023

Total Citations **110**

Total Arrests **391**

COMMUNITY OUTREACH SOCIAL MEDIA



12.3K

Instagram



21K

Facebook



21K

Nextdoor



4.6K

X (Twitter)



1510

Threads



FOLLOW US



COMMUNITY ACTION TEAM

CAT

The Community Action Team identifies problems and crime trends that negatively impact the quality of life for residents, business owners and visitors to the City of San Luis Obispo. One officer is assigned to work with a social case worker from Transitions Mental Health to connect people to services and resources to address housing, addiction counseling and services, food insecurity, mental health counseling and services and family reunification.

CAT works collaboratively with various organizations to address concerns and needs including other City departments, social service agencies, private businesses and non-profits.

CAT 2023 Statistics



INDIVIDUALS
CONTACTED

408



LOCAL PERMANENT
HOUSING
REFERRALS

3



FAMILY &
AGENCY
REUNIFICATIONS

6



MENTAL HEALTH
OR SUBSTANCE
ABUSE
TREATMENT
REFERRALS

249



AT A GLANCE

STATISTICS

2023 AT-A-GLANCE

Part 1 Crimes

VIOLENT CRIME	2022	2023	% change
Homicide	0	0	0%
Rape	37	29	-22%
Robbery	40	45	13%
Agg. Assault	189	174	-8%
<i>Total Year Violent</i>	<i>266</i>	<i>248</i>	<i>-7%</i>

PROPERTY CRIME	2022	2023	% change
Commercial Burglary	128	93	-27%
Residential Burglary	126	84	-33%
Theft from Vehicle	448	228	-49%
Stolen Vehicle	119	92	-23%
General Theft	924	779	-16%
<i>Total Year Property</i>	<i>1745</i>	<i>1276</i>	<i>-27%</i>

TOTAL PART 1 CRIME	2011	1524	-24%
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2023 AT-A-GLANCE



All calls received by dispatch

2022	2023
110,372	105,971



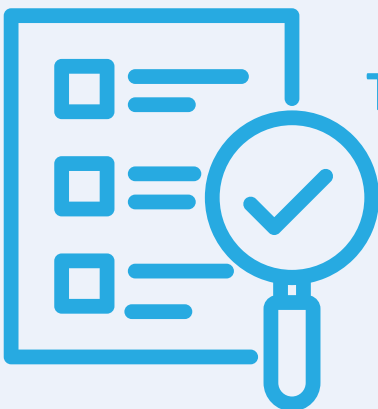
Police Calls for Service

2022	2023
36,516	35,866



Total Reports Processed by Records

2022	2023
6,520	6,558



Total Citations Processed by Records

2022	2023
3,786	4,802

2023 AT-A-GLANCE



Public Records Requests Processed

2022
70

2023
78



Property & Evidence Items Booked

2022
6,562

2023
7,142



Discovery Orders Processed

2022
784

2023
979



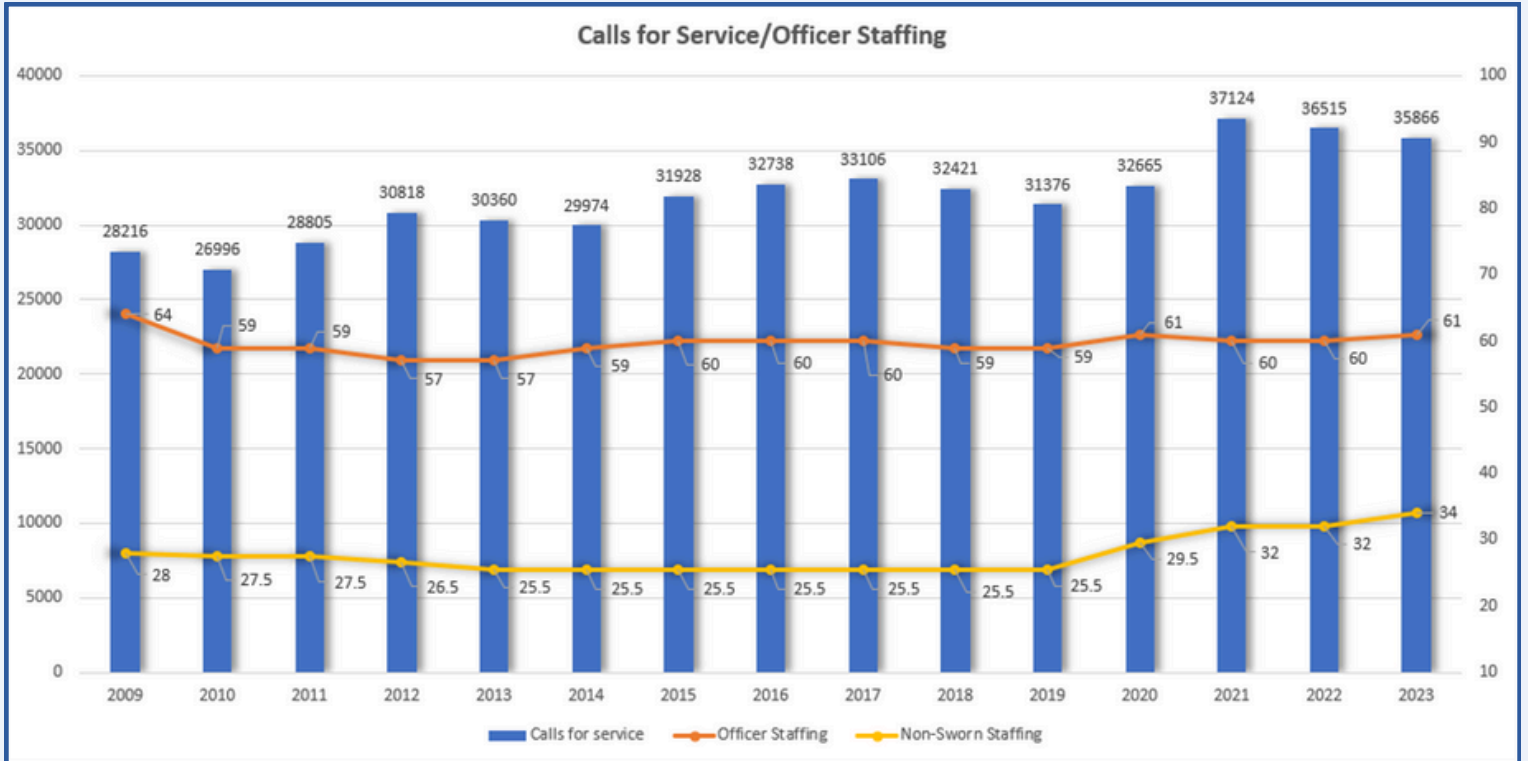
Cases Assigned to Detectives

2022
202

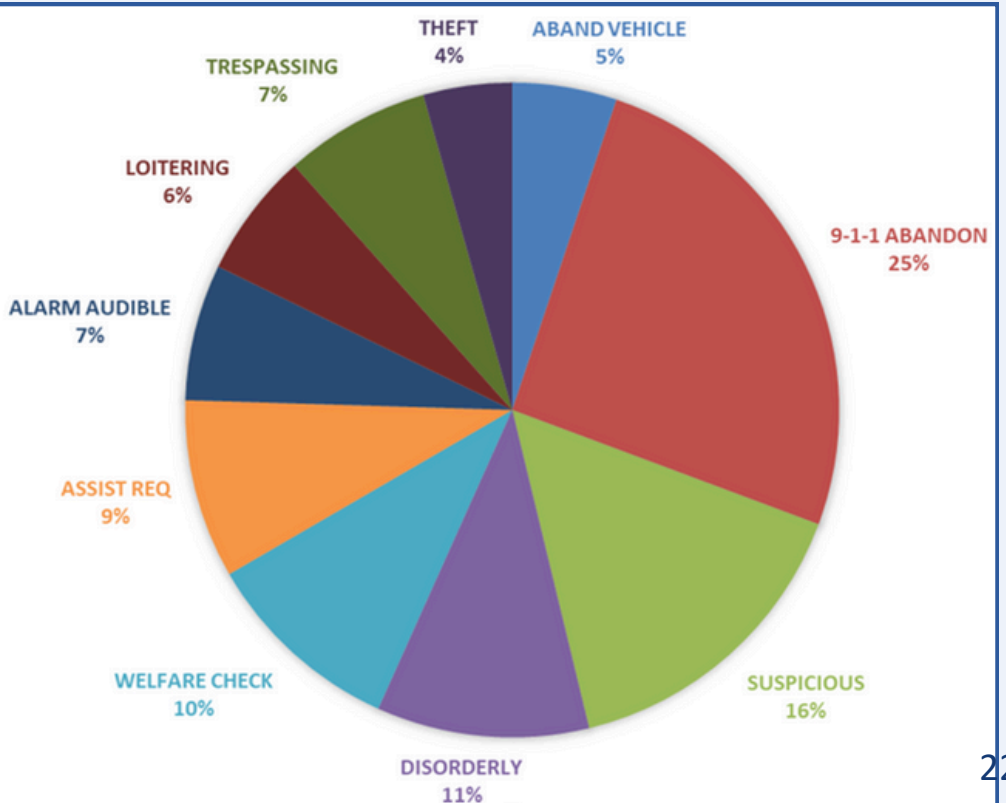
2023
238

2023 AT-A-GLANCE

Police Calls for Service and Staffing



2023
Police
Calls for
Service by
Type



2023 AT-A-GLANCE

TRAFFIC DIVISION STATS

	2022	2023	% change
Total Collisions	435	430	-1%
Vehicle Collision Fatalities	1	1	0%
Pedestrian Collisions	36	25	-31%
Pedestrian Collision Fatalities	2	0	-100%
Bicycle Collisions	35	40	14%
Bicycle Collision Fatalities	1	2	100%
Traffic Citations	3,293	3,984	21%
Traffic Warnings	2,172	2,958	36%

In FY 2022-23 the **Office of Traffic Safety Grant** funded the following traffic enforcement operations:

DUI Checkpoints **2**

DUI Saturation Patrols **30**

Traffic Enforcement **9**

Distracted Driving **5**

Traffic Safety Education **2**

Pedestrian/Bike Enforcement **9**

2023 AT-A-GLANCE

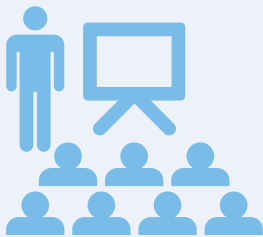
CRISIS INTERVENTION TRAINING

The primary goals of Crisis Intervention Training (CIT) are to:

- reduce injuries to officers and mental health consumers during contacts, and
- to appropriately redirect mental health consumers to the services and support needed to stabilize lives and reduce contact with the police



All officers have received 8 or 16 hours of CIT training



In total, staff completed 332 hours of CIT training in 2023



31 employees have taken a 40-hour CIT course and the department is working to get all remaining employees through this course



**BEING A GOOD
NEIGHBOR**

NEIGHBORHOOD STATS



In 2023, the department received 1408 calls related to noise (party calls).

208 Noise Citations issued

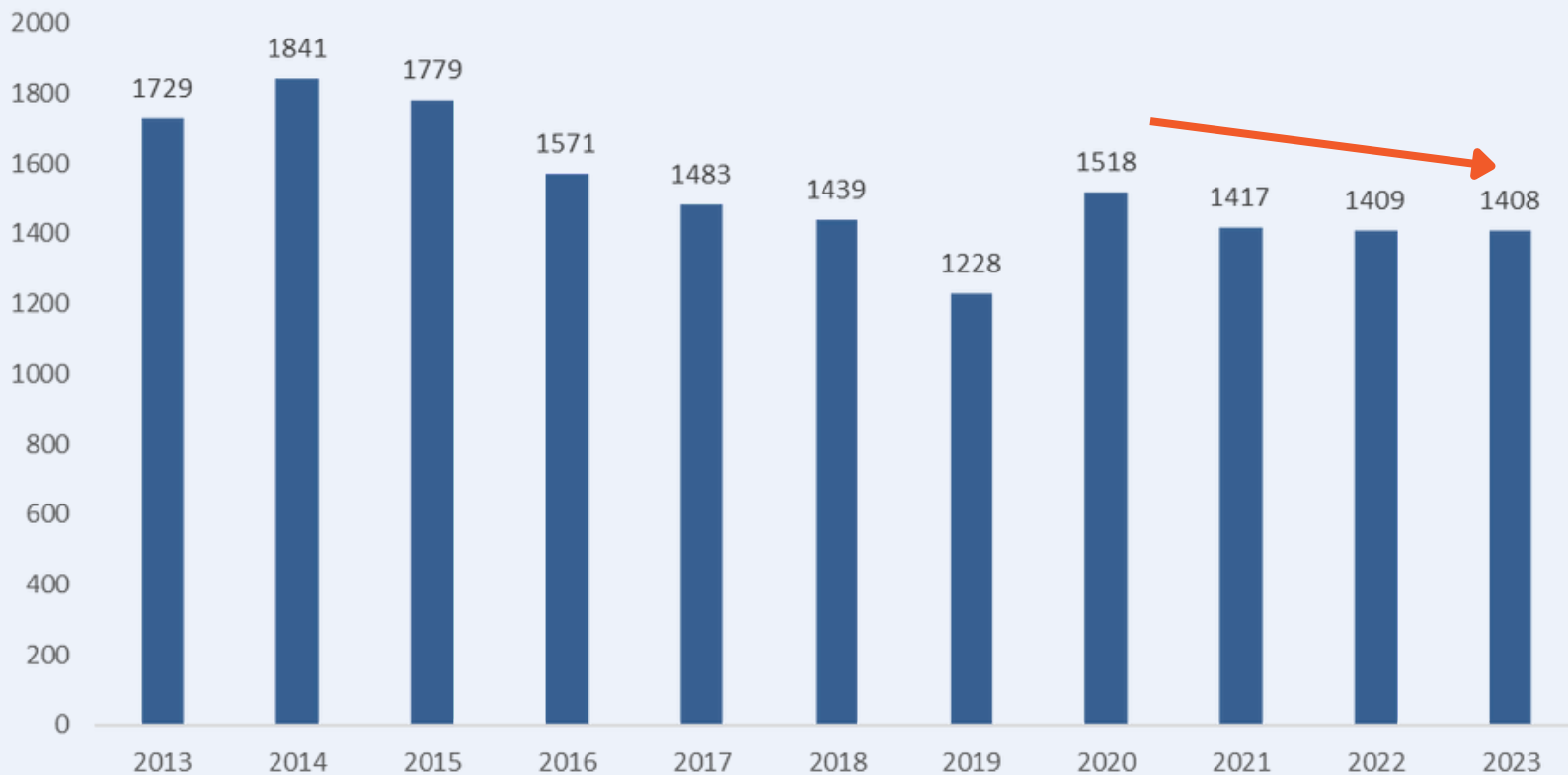
364 Disturbment Advisory Cards (DACs) issued



Party calls continue to decrease since 2020.

NOISE PARTY CALLS FOR SERVICE

2013 - 2023





TECHNOLOGY

SMART POLICING

NEW TECHNOLOGY

The department implemented new technology in 2023 that improves community policing efforts and increases transparency.

Resource Router



Resource Router is a tool that automates the planning of directed patrols for all Part 1 crime data across the city.



Supervisors can review pre-generated directed patrol assignments to ensure officers are in the right place at the right time to maximize crime prevention.



The software is used to maximize limited patrol resources to gain the highest impacts and enhance community policing efforts.

The screenshot displays the Resource Router software interface. On the left is a map of a city area with several colored squares (pink, green, yellow) indicating patrol zones. The right side of the interface is a dashboard with the following components:

- VIEW** and **FILTERS** tabs.
- LIST** tab showing a table of patrol assignments.
- Active Filters** section: Current shift From: 07/17/2024 @ 18:00:00 To: 07/18/2024 @ 06:00:00 Timezone: at location.
- Summary** section: PATROL AREAS: 8, PATROLS VISITED: 4, VISITS: 8, MINUTES IN PATROLS: 104.
- Table** with columns: ID, Risk Forecast, Patrol StartTime.
- Summary** section: Ad Hoc Directed Patrol ID: 71685494, Bicycle Safety Lane Enforcement Chorro/Lincoln, 07/17/2024 18:00:00 - 06:00:00, 0 visits conducted.
- AD HOC** section: NAME: Bicycle Safety Lane Enforcement Chorro/Lincoln, TYPE: Command Directed.
- NOTES** section: Bikes are not stopping at stop signs or obeying other traffic laws. Please issue citations for violations.
- VISITS** section: No Visits Conducted.
- RISK FORECAST** section: Resource Router 5 Zones.

ID	Risk Forecast	Patrol StartTime
494	71685494	Resource Router 5 Zones 07/17/2024 18:00:00
499	71681499	Resource Router 5 Zones 07/17/2024 18:00:00
498	71685498	Resource Router 5 Zones 07/17/2024 18:00:00
497	71685497	Resource Router 5 Zones 07/17/2024 18:00:00
499	71685499	Resource Router 5 Zones 07/17/2024 18:00:00
495	71685495	Resource Router 5 Zones 07/17/2024 18:00:00
496	71685496	Resource Router 5 Zones 07/17/2024 18:00:00
500	71685500	Resource Router 5 Zones 07/17/2024 18:00:00

NEW TECHNOLOGY

SPIDR Tech



SPIDR Tech is a software designed to help public safety agencies improve public relationships and gain feedback directly from those we serve.



Text messages are sent to callers through mobile-friendly surveys. The results enable the department to keep a pulse on the quality of customer service we are providing to the community.

Current Ratings

How would you rate the officer you interacted with?

4.63

OUT OF 5
2,767 Responses



How satisfied are you with the department?

4.34

OUT OF 5
5,159 Responses

How would you rate dispatch?

4.51

OUT OF 5
4,935 Responses

NEW TECHNOLOGY

SPIDR Tech cont.



50,208 messages sent in 2023



20.6% Survey completion rate



90% of respondents rated their experience as “very satisfied”

Positive Feedback

“The officer was very thorough, polite and professional in resolving my concern.”

“I was impressed with how quick an officer was on scene. They also had another officer not far behind.”

“Thank you for keeping our community safe.”

“I appreciate the professional attitude and timely response to our neighborhood parking problem.”

“My issue was not really resolved- but at absolutely no fault of the police department/officers. I appreciate their quick and professional response. That made me feel at ease.”

A blue-tinted photograph of two police officers sitting at a table. The officer on the left is wearing a cap and sunglasses. The officer on the right is wearing a headset. On the table in front of them are several recruitment materials, including a large circular seal with the word 'POLICE' and a document titled 'JOBS'.

RECRUITMENT & RETENTION

2023 Staffing Highlights



5 staff promotions



Hired 13 new employees

3 Dispatchers

3 CSOs

5 Police Officers

1 Admin. Asst.

1 Records Clerk



The department averaged a 10% employee vacancy rate throughout 2023



Total Police Authorized positions:
Sworn 61, Civilian 34





OFFICER

WELLNESS

WELLNESS & MENTAL HEALTH GRANT

As part of the Budget Act of 2022 (AB 178), the California Board of State Community Corrections administered funds allocated for the **Officer Wellness and Mental Health Grant Program**.

The BSCC distributed grant funds in 2023 to 394 agencies.

\$42,124

SLOPD

The department used funds to purchase onsite gym equipment such as a treadmill and weights for physical wellness. Funds are also being used to send sworn personnel to peer support training.



BEHAVIORAL HEALTH & WELLNESS

SLOPD Peer Support

The department's Peer Support Team was enhanced to offer in-house opportunities for open discussions, provide check-ins, and ultimately provide professional resources to those that are struggling.

The Counseling Team International

In 2023, the City entered into a contract for \$45,000 with TCTI to provide public safety personnel the opportunity to seek counseling services at no cost to the employee. The objective is to support and invest in the mental health and well-being of Police and Fire employees.





STRATEGIC PLAN UPDATE

STRATEGIC PLAN

In 2023, the department started the process of developing a 5-year Strategic Plan.



The plan is a comprehensive and forward-looking roadmap that will shape the future of our agency and the community we serve.



It serves as a guiding document, outlining our goals and objectives and strategies to achieve success over the next five years.



The plan serves as a measure of our commitment to transparency and accountability.

Strategic Plan Goals



STRATEGIC PLAN

In developing a Strategic Plan, staff was also able to collaborate and create a new Vision and Purpose statement for the department.

OUR VISION

A community partnership built on trust, focused on safety, and shared values to ensure the SLO quality of life.

OUR PURPOSE

To safeguard our community from harm by reducing crime and ensuring dignity, equity, and justice for all we serve.

“Our responsibility to safeguard and protect is profound. It is not simply about enforcing the law; it’s about trust-building, fostering collaboration, nurturing partnerships, and ensuring that every individual feels safe, respected, and empowered.” Chief Rick Scott

STRATEGIC PLAN

POLICE ADMINISTRATIVE BUILDING



In July 2023, the City finalized the purchase of a building located at 1106 Walnut Street for police administrative offices.

The Strategic Plan includes objectives to accommodate a successful transition.



Building is located in a prime location, across from the existing police station.



11,000 square feet of office space with a parcel of close to an acre.



Over 30 parking spaces for staff.



The building can also be used for other City temporary office overflow if needed.



Tenant improvements are in the review process, estimated move in is mid-2025.

IN PARTNERSHIP WITH OUR COMMUNITY



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