

WHAT ARE THE NEIGHBORHOOD WELLNESS PROGRAM'S GOALS?

- To protect the health and safety of residents
- To help residents maintain property values
- To educate residents on how to comply with zoning and building codes
- To build a sense of community among residents and enhance community relationships
- To prevent further violations from occurring

DO YOU KNOW YOUR NEIGHBORS?

Recognize that you are part of a neighborhood; introduce yourself and start off on friendly footing with your new neighbors. Good communication between residents can improve the quality and character of your neighborhood.

CONCERNED ABOUT YOUR NEIGHBORHOOD?

- If you observe property maintenance violations on a neighbor's property try talking with them directly first.
- If an issue persists, you can contact Neighborhood Services at (805) 781-7180 to help you find solutions for the problem. A free mediation service, SLO Solutions, is available to all City residents by calling **(805) 549-0442** or visiting www.slosolutions.com.

WHO CAN YOU CALL?

| PROBLEM | CITY DEPARTMENT | CALL |
|---|------------------------|----------|
| Debris or storage in yard | Neighborhood Services | 781-7180 |
| Parking in yard | Neighborhood Services | 781-7180 |
| Overgrown weeds | Neighborhood Services | 781-7180 |
| RVs used as residence | Building & Safety | 781-7180 |
| Converted garage; illegal occupancy | Building & Safety | 781-7180 |
| Paving of front yard; home businesses | Planning | 781-7170 |
| Recycling, water conservation | Utilities | 781-7217 |
| Water meter or main leaks | Utilities | 781-7217 |
| Sewer back up or excessive odor | Utilities | 781-7217 |
| Poor sidewalk conditions, missing or damaged street signs | Public Works | 781-7220 |
| Public parks | Public Works | 781-7220 |
| Street parking violations | Parking Services | 781-7230 |
| Noise, parties, or other disturbances | Police | 781-7317 |
| Abandoned vehicles | Police | 781-7317 |
| Illegal burning | Fire | 781-7380 |
| Loose or noisy animals | County Animal Services | 781-4400 |

For more information on property maintenance standards and enforcement, visit our website:



ARE YOU A GOOD NEIGHBOR?

[www.slocity.org/
communitydevelopment/enforce.asp](http://www.slocity.org/communitydevelopment/enforce.asp)



THE GOOD!



WHAT'S IN YOUR FRONT YARD?

Waste containers

- Waste containers can be put out for collection up to 24 hours in advance, and must be put away, out of public view, no longer than 12 hours after pickup.
- Waste containers must be screened from public view by a fence, wall, or landscaping that conforms to zoning and building codes.

Weeds

- Weeds should not be allowed to grow taller than 12 inches.

Furniture

- Couches, recliners, and other indoor furniture are not allowed in the front yard, on your porch, or on your roof.
- If you have furniture you want removed call San Luis Garbage Company at (805) 543-0875.

Auto Parts, Building Materials and Debris

- Auto parts, building materials or debris must be screened from the public view.
- Objects will be considered "screened" when they are either not visible from the public street or behind a solid six foot fence, wall or hedge that complies with zoning and building codes.
- Building materials, vehicles, equipment, or construction tools may be placed in yards during construction with a valid building permit, however, materials should be maintained in an orderly manner.

WHERE CAN YOU PARK?

On the street

- Vehicles parked on the street longer than 72 hours will be cited and towed.
- It is not legal to block any driveways or sidewalks with your vehicle.
- Many neighborhoods have restricted street parking just for residents during certain hours. Make sure you and your visitors have a permit or you may receive a ticket.

On your property

- Vehicles cannot be parked on the front lawn, or outside of approved parking spaces.
- It is not legal to work on your vehicle in the driveway for longer than 72 hours.
- To identify where legal parking spaces are on your, visit our website.

RVs, Boats, Trailers

- RVs, boats, and trailers must be licensed and cannot be parked outside of approved parking spaces.
- Licensed RVs, boats and trailers cannot be parked on the street for more than 72 hours.
- RVs may not be used for permanent dwellings.

WHAT'S THAT NOISE?

- Be mindful about noise at all times, but especially between 10 pm and 7 am.
- Noise violations are enforced by the Police Department.

HOW DOES YOUR FENCE LOOK?

- Legally conforming fences should be used to screen items from public view.
- Fences cannot be taller than 3 feet at the front property line, and no taller 6 feet at any point without a fence height exception.
- Fencing in public view must be structurally sound with no broken boards or missing material.

WHAT HAPPENS IF A PROPERTY IS IN VIOLATION?

- City staff patrols neighborhoods to enforce violations of property maintenance standards.
- Properties in violation may, but are not required to, receive a warning before fees or citations are issued.
- Citations may be issued to both property owners and tenants.
- Landlords should ensure that tenants are made aware of the information in this brochure to ensure neighborhood wellness and avoid citations.

THE BAD!

